

# Feedback from Parent Questionnaire

## May 2021

### What you like about Towntree Pre-School

- Very caring, friendly and patient staff
- All staff are kind and interested in the children and their progress
- Lots of ideas for play and activities
- Felt very reassured when child started
- Good balanced snack time - healthy and encourages good eating habits
- Variety of activities
- Caring and nurturing environment
- Children are so happy to come into Towntree and always has a great time
- The staff know all the children's names '.
- Seeing the children grow to be independent
- Good relationships built between staff and children
- Staff turnover lower compared to other nurseries
- Freedom for children to choose what they want to get involved in
- Happy environment
- Photos and comments on Tapestry
- Whatsapp communication is excellent

### What you would like us to improve about Towntree Preschool

- More tapestry- the staff do Tapestry when they can throughout the day where possible and are given additional time out of the room during the quieter times when they can catch up with observations. The staff are all given observations and tapestry as one of their targets in their supervisions. We also encourage parents to have a look at what we are up too each week and extent the learning at home.
- Know more about what they have done during the day and if anything important has happened - the staff try to give a view what the children

have done throughout the day via Tapestry, We usually have an open door policy where parents/carers come in and see key workers but as through the pandemic we have had to limit verbal handovers to shorten close contact when not necessary. However, if you have any concerns or queries that have not been discussed, please feel free to email or whatsapp us with them as the emails and whatsapps are checked most evenings, weekends and holidays.

- Consequences for Preschool children when they don't behave - the staff follow our behaviour policy and manage a situation appropriately. At Towntree we prefer to focus on and promote positive behaviour and will reward it. We try to have positive and appropriate expectations for children and do not dwell on behaviour that may seem unacceptable.
- Encouragement in learning to write their name - if the children show interest in writing then the staff will find different ways to encourage writing and help children to take the next step. Children are given many opportunities to learn to mark make and write and draw. This may also be encouraged when they make occasion cards to give it a go but children are not expected to sit and write their name as there are more important things for them to learn in terms of social and emotional development and writing will come as a standard practice when they start the National Curriculum at aged 5-6 years.
- Limited outdoor facilities - As a pack away setting we have to be respectful of other hall users so have no option but to pack away garden facilities after use. We ask that your child is sent in with wellie boots and appropriate clothing so that we can access the garden all year. We have submitted plans with the church committee to create a new garden space at the rear of the building which if approved will start works in the summer holidays this year.

The relevant points have been added to our next staff meeting to be discussed with the staff to make necessary improvements.

Thank you for your time and feedback when completing our questionnaires, we really value your thoughts.

